

Information Security Document

Security

Data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

We will take reasonable technical and organisational precautions to prevent the loss, misuse, or alteration of your personal data, and we have in place a level of security appropriate to the nature of the data and the harm that might result from a breach in security.

We will store all the personal information that you provide on our secure (password and firewall protected) servers. All electronic transactions that you make or receive with us will be encrypted using SSL technology.

You are responsible for keeping your password and user details confidential. We will not ask you for your password.

Sub-processors

We use carefully selected third parties to assist in the provision of our Services, and some of these third parties will require access to the customer data that is processed through our Service.

The Service that you choose will impact which sub-processors we use. Please contact us if you need specific details about the specific sub-processors that we are relying on to process your personal data.

The current list of sub-processors for our Services are outlined in the table below.

Affiliated Companies

Name	Type	Nature	Cloud hosting location	Parent company location	Non-EU GDPR measures
Dotted Eyes Solutions Limited (Field Dynamics)	Affiliated company	Project analytics support	n/a	UK	n/a

Data Centre Services

Type	Nature	Cloud hosting location	Parent company location	Non-EU GDPR measures	
Amazon Web Services (AWS)	Data centre	Cloud hosting and data transfer	Ireland	USA	US Privacy Shield
Microsoft (Azure)	Data centre	Cloud hosting and data transfer	UK West	USA	US Privacy Shield

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Core Service Sub-Processors

Name	Type	Nature	Cloud hosting location	Parent company location	Non-EU GDPR measures
Safe Limited	Core service	Data management software license provider	n/a	Canada	Canada PIPEDA

Supporting Service Sub-Processors

Name	Type	Nature	Cloud hosting location	Parent company location	Non-EU GDPR measures
Exchange (Microsoft)	Support service	Office 365 cloud hosted email	UK	USA	US Privacy Shield
Mailchimp	Support service	Service communications and product updates	USA	USA	US Privacy Shield
ProspectSoft Ltd	Support service	Cloud hosted customer relationship management system	UK	UK	n/a
Survey Monkey	Support service	Marketing and communications	USA	USA	US Privacy Shield